

Starship Sydney

Frequently asked questions

EMBARKATION/DISEMBARKATION

Where can our guests embark Starship Sydney?

Guests can board the Starship Sydney from most wharfs in and around Sydney.

The favored embarkation points are at King Street Wharf and Man O War Steps at the Opera House where plenty of parking is available for guests. These wharfs now attract a booking fee of \$40.00 per visit.

Is there parking at the wharf?

Plenty of parking can be found around the King Street Wharf area [Star City, Darling Harbour] whilst the Opera House has its own car park, entrance via Macquarie Street.

What time does Starship Sydney arrive at the wharf?

Starship Sydney will arrive at the wharf just before embarkation time.

Rose Bay Wharf/ Double Bay Wharf

Starship Sydney can pick up from Rose Bay/Double Bay Wharf's but as it does add on an extra 1 hour traveling time to get there and extra hire cost is involved.

How long does Starship Sydney stay at the wharf?

Starship Sydney is allowed a 15 minute window at these wharfs so please ensure that all your guests are on time.

What embarkation time should I put on the invitation?

To avoid latecomers it is a good idea to allow for at least 15minutes to ½ hour on your invitation embarkation time. For example if your function begins at 6pm have the departure time as 5.45pm SHARP!

What if guests want/need to disembark for any reason during a function?

Water taxis have safe access to Starship Sydney and guests can disembark at any time during the cruise using this service.

Water Taxi Service

There are a number of water taxi services operating in the Harbour and are at call. If you know in advance that you require a water taxi for a guest, please let us know as we will book it in advance.

Water taxis can be paid for on the night by credit card, cash, and cab charge.

Please see your cruise director/function host on the night if you need to book a taxi.

MENUS AND BEVERAGES

Can I change the menu?

We are very flexible with our menus & packages so if you wish to make changes we are happy to assist.

Can I bring my own caterers?

Outside caterers are welcome for events where specialty menus are required, and at certain times of the year. Starship Sydney's in house chefs are excellent and have been providing excellent culinary delights to our corporate & social clients for many years.

What about my beverages?

Starship Sydney has a number of beverage packages to choose from and we are able to provide most requested wines, beers, cocktails etc.

As we are a licensed venue, we don't offer a BYO service.

All staff have attained their 'Responsible Service of Alcohol' certificate.

Is the food prepared on board? Can I taste the food?

Yes. All menus are prepared and cooked on board in our commercial kitchen.

We do organize a taste test for both the sit down & buffet menus

Do you cater for special diets?

Yes. We can accommodate the needs of your guests from vegetarians to vegans to allergies and religious requirements.

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WEDDING PACKAGES

Can I get married on board?

Yes . Starship Sydney's upstairs deck is the ideal location for a ceremony.

We suggest that if you wish to be married on board then you board at the Opera House so you will have the magnificent backdrop of the Harbour Bridge, Opera House and City for your ceremony.

We also suggest that you pick a time just before sunset for the ceremony.

Can I perform traditional ceremonies on board?

Yes. We can accommodate both religious & traditional requirements.

Will someone help me organize my wedding?

Yes. We have professional wedding co-coordinators to assist you in planning your event. They will discuss and provide you with an on board itinerary, room layout and decorative ideas.

Who will put out my place cards and table gifts?

Your Starship Sydney wedding co-coordinator will organize this for you as well as get in touch with your suppliers [cake flowers etc] to ensure that all is organized for your special day.

All you need to do is provide a detailed guest list and table placing.

Who will be on board on the day to organize my reception?

We have a great and experienced team onboard Starship Sydney who will ensure your day runs smoothly. Your onboard 'Cruise Director' will be in charge and introduce him/herself to you, on or before the day and work with your MC to the planned itinerary.

Is there a separate menu & price for children and professionals such as photographers, DJs, musicians?

Yes. Children under 10 usually require a simpler meal of 'chicken n chips' which is provided at \$65.00 per child.

Professional meals are at \$68.00 each and teenagers are as for adults less \$10.00

Is there a private room for the Bridal Party

Yes. Starship Sydney has a private room allocated for the bridal party only.

This can be used for bridal changing or a quiet area to take special photos.

CRUISING

Where does Starship Sydney cruise?

Starship Sydney will cruise throughout most of the Harbour from Homebush Bay to Watsons Bay taking in all the Harbour highlights. We are happy to take any route suggested by our clients or stop along the way if requested.

How long is a cruise?

Minimum hire time is 4 hours.

Starship Sydney can cruise for as long as you require.

Can Starship Sydney stay in one place instead of cruising?

Yes. Starship Sydney can be at anchor for your event – Taronga Zoo is the most popular location as it allows panoramic views of the Harbour in a quiet, private area.

How stable is the Starship Sydney?

Due to its size and weight, Starship Sydney is a large heavy vessel and is extremely stable when cruising the Harbour. As with all vessels on the water it will move, but the motion is very soft & comfortable.

What about guests that my get seasickness?

If you have a guest that is prone to motion sickness then they will need to take something for the journey. It is very rare for guests to suffer from seasickness as the Harbour water is very calm & Starship Sydney very stable.

ENTERTAINMENT/ THEMENG

Can I bring my own music/ band/ entertainment on board?

Yes. Starship Sydney can accommodate most sized bands. If you need any suggestions regarding live music we can also assist.

Performers must be on time and load at our Birkenhead Point, Drummoyne base.

They can contact us directly to confirm loading times.

Can I bring on my own themeing and audio visual companies on board for set up?

Yes. We are happy for you to dress decorate & theme Starship Sydney as you please and bring on board your own audio visual equipment. Starship Sydney has the generator capacity to host most events

How much are the extra decorations?

Decorations are at an additional cost. For example

1. Red carpet \$150. This is a great addition to an on board ceremony or welcoming entrance at the wharf.

Topiary trees from \$350.00 for 4 trees with fairy lights – great for on board ceremonies and ambience.

We can also organize chair covers, balloons, specialist event decorators for specific themeing plus much more.

SPECIAL NEEDS

Do you have wheelchair access?

You can board Starship Sydney in a wheelchair, but unfortunately our toilets are not accessible and are on the lower level.

down a flight of stairs.

WEATHER

What if it rains? is windy ? storming?

Starship Sydney has full coverage over 2 levels so inclement weather will not disadvantage your event.

The dining and lounge area still provides all guests with comfort and the view.

If the weather is bad Starship Sydney will always cruise to the most protected parts of the Harbour to ensure the comfort of the guests.

STAFF

Who will look after my guests during the cruise?

All our staff are both experienced and professional.

We have an 'Function Host' on board, who's primary responsibility is to ensure that the host and guests are happy, and being well looked after.

The wait staff ratio is approx 1:15 and both bars are operational during the evening.

The 'function host' will work to your itinerary and accommodate any changes or special needs that you may have during the evening.